DEAF WIRELESS CANADA COMMITTEE
COMITÉ POUR LES SERVICES SANS FIL DES SOURDS DU CANADA
Canadian Association of the Deaf
Association des Sourds du Canada
CNSDB
The Canadian National Society of the Deaf-Blind, Inc

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Tuesday August 29, 2017

Ms. Danielle May-Cuconato
Secretary General
Canadian Radio-telecommunications Commission (CRTC)
Ottawa, ON KIA ON2

Re: CRTC TNC 2017-33: Procedural Request for Review of the regulatory framework for text-based message relay services - File Number: *1011-NOC2017-0033*

Dear Ms. May-Cuconato:

The Canadian Association of the Deaf-Association des Sourds du Canada (CAD-ASC), the Deaf Wireless Canada Consultative Committee (DWCC), and the Canadian National Society of the Deaf-Blind (CNSDB) submitted a procedural request to submit a supplementary document for the proceeding **CRTC TNC 2017-33: *Review of the regulatory framework for text-based message relay services*

To-date, we have noted three supporting letters were sent to the CRTC with one letter from a telecom in response, but still haven't heard from the CRTC. We have completed the document and have been waiting. Our joint party wishes to submit it irregardless with no further delay in respect to the proceeding timeline, we do not wish to drag it any longer.

The document, in complete, is a total of 44 pages. Twenty-three pages are written, and the rest are contents of five Appendices with the final one listing sources and resources. The only difference from the details described in our procedural request letter is there is no transcription included, to respect the wishes by Sprint company staff, but the package is as complete as possible.

In filing this document, it needs to be noted that this supplementary document was especially important for the CNSDB. As mentioned on page 15, Deaf-Blind Canadians have very limited choices to telecommunications within Canada, and it is our wish to ensure that a more stable and completely accessible option is made available for them. Such customization option features within an IP Relay App are possible for Deaf-Blind Canadians, and this gives them hope. Thus, this document is critical and must be read.

We do not foresee any questions from other parties in the proceeding, as the information is as straightforward as we understand. Any further questions would need to be directed to the person of contact with Sprint, Kenneth Goulston, Account Executive, **kenneth.a.goulston@sprint.com**

Our joint groups sincerely hope the CRTC will accept this supplementary document for the record of CRTC TNC 2017-33.

Our joint party would like to thank the other organizations and companies that submitted letters of support for our procedural request. These were greatly appreciated. We hope you all find our document of interest and beneficial regardless.

Due to our go-ahead of the submission of this document today, we are presuming that the new cost application deadline for TNC 2017-33 would now be **September 29, 2017**.

Please feel free to correspond with us with further comments, or questions, by contacting the Chair and the Presidents in your response.

Sincerest regards,

Lisa Anderson-Kellett, Chair
Deaf Wireless Canada
Consultative Committee
lisa@deafwireless.ca

Frank Folino, President
Canadian Association of the Deaf-
Association des Sourds du Canada
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Megan McHugh, President
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***In this document, SRV Canada VRS is mentioned as referential points, however it must be made clear that **Lisa Anderson-Kellett** is participating in this documentation in her role as Chair of the Deaf Wireless Canada Consultative Committee (DWCC), and not as a Director of the Canadian Administrator of VRS (CAV, Inc.). All information contained in this submission is in Lisa's role as Chair of the DWCC and not in the capacity as a Director of the CAV. No confidential or proprietary information of CAV was used in the preparation of this or any preceding or subsequent submissions. Comments were made by actual Deaf-Blind customers of the current operating service and references were made to information already made public. Any VRS-related comments or queries, if any, will be deferred to **Megan McHugh**, President of the CNSDB or **Frank Folino,** CAD-ASC President.*

Cc: Bradley Gaudet, CRTC
Nanao Kachi, CRTC
Gary Malkowski, Canadian Hearing Society, CHS
Anthony Tibbs, Media Access Canada, MAC
Lui Greco, Canadian National Institute of the Blind, CNIB
Devin Currie, Maple Communications
Esther Snow, Shaw Communications
All parties in CRTC TNC 2017-33 proceeding

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