



Video Relay Services  
in Canada

# The Five Points

**The Deaf Community of Canada insists that CRTC and Industry Canada recognize and comply with the following demands:**

1. **PROVISIONS** for Visual Language Interpreters in both American Sign Language (ASL) and Langue des Signes Québécoise (LSQ) by all telecommunications.
2. The **CHOICE** of using any accessible VRS communication technologies that are currently available and/or those that may be developed in the future.
3. **FLEXIBILITY** and opportunities for a market of VRS products and services to be provided.
4. Mandatory **INVOLVEMENT** from the Deaf Community in the consultation and accommodations of the implementation and operations of the Canadian VRS industry.
5. A **DECISION** for a permanent VRS service in Canada **MADE BY December 31, 2012.**