



Canadian Deaf-Blind Collective
% Canadian National Society of the Deaf-Blind
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May 16, 2022

Mr. Claude Doucet
Secretary-General
Canadian Radio-telecommunications and
Telecommunications Commission (CRTC)
sec-gen@crtc.gc.ca

Dear Secretary-General,

Call for comments – Review of Video Relay Services, Telecom Notice of Consultation CRTC 2021-102 (Ottawa, March 11, 2021) - Report

1. The CDBC.VRS Collective (CDBC.VRS) which consists of the Canadian National Society of the Deaf-Blind (CNSDB) and the Deaf-Blind Planning Committee (DBPC), is pleased to submit its Deaf-Blind VRS Survey Report for the proceeding TNC 2021-102.
2. Every section of the Report submitted is confirmed to have been painstakingly read and approved by the President and Chair of both organizations.
3. The writing team had technical difficulties with the document, the number of pages just became too overwhelming and the paragraph numbering too cumbersome, which then made the table of contents too complicated, so we made a choice to remove the raw data document(s) and reduce the number of pages. The team has been able to insert paragraph numbers where feasible and noted when they stop and restart.

4. The Appendixes with all the raw data will be fixed and submitted as an Addendum before the next deadline of July 11, 2022.
5. Should you have any questions about the report, please contact **Megan McHugh or Terri Nolt** at the respective emails in our signatures below **and** at the shared email address CDBC.VRS@gmail.com.

Thank

you,

Megan McHugh, President
Canadian National Society of the
Deaf-Blind (CNSDB)
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Terri Nolt, Chair
Deaf-Blind Planning Committee
(British Columbia)
dbpc2.0@gmail.com

cc: Sue Decker, Executive Director, Canadian Administrator of Video Relay
Services (CAV-ACS)
Jennifer Porteous, CRTC
Nanao Kachi, CRTC