



E-mail / Online form Subject Request Extension for DeafBlind Accessibility with proceeding CRTC 2024-137-1 (Procedural Request)

Megan McHugh
President
Canadian National Society of the Deaf-Blind (CNSDB)

November 5, 2024

Secretary General
Canadian Radio-television and Telecommunications Commission (CRTC)
[CRTC Address]

Subject: Request for Extension on CRTC 2024-137 for DeafBlind Accessibility

Dear Secretary General,

As a member of the DWCC et al, on behalf of the Canadian National Society of the Deaf-Blind (CNSDB) I am writing to formally request a two-week extension of the survey to accommodate DeafBlind individuals in the ongoing survey regarding closed captioning on online streaming platforms (CRTC 2024-137).

The CNSDB did not anticipate such a large interest by DeafBlind Canadians to participate in this proceeding, with many wanting to have necessary Intervenor (IV) assistance to complete the survey links or Word document

Therefore, CNSDB is concerned that the current timeline may not provide sufficient time for DeafBlind participants to arrange for necessary Intervenor (IV) assistance. Allowing an additional two weeks would significantly enhance accessibility for DeafBlind Canadian respondents to have the time and resources to engage meaningfully with this survey and consultation process.

By adding this extension, we aim to ensure that DeafBlind voices are adequately represented in our consolidated report, "Online Captioning Accessibility on Streaming Platforms." This inclusion aligns with the commitment to accessibility and will lead to a more comprehensive and representative set of responses for the DeafBlind community.

This means the survey end date would be November 17, 2024. Then the team will do its best to tally and analyze responses and produce a report within a week and half, submitting by November 29th, 2024.

Thank you for considering our request. We believe this adjustment will contribute to a more inclusive consultation process and help capture diverse perspectives within the DDBHH community.

Sincerely,

Megan McHugh
President
Canadian National Society of the Deaf-Blind (CNSDB)

Submitted by:
Jeffrey beatty

Deaf Wireless Canada Committee