



Deaf-Blind Planning Committee (DBPC)
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Mr. Marc Morin
Secretary General
Canadian Radio-television and Telecommunications Commission (CRTC)

Reference file: 1011-NOC2024-0137

Dear Mr. Morin,

Re: Procedural Letter of Support for Amendment of Deadlines and add survey results to the record

1. The Deaf-Blind Planning Committee (**DBPC**) represents a **particular, specific, and distinct subset/group** of Deaf-Blind Canadians dedicated to raising awareness of issues faced by persons who are Deaf-Blind at the local, provincial, and national levels. This includes past and current goals of:
 - a. promoting the establishment of Intervenor Services for persons who are Deaf-Blind in BC, where none were provided until fairly recently;
 - b. assisting persons who are Deaf-Blind to improve their quality of life;
 - c. supporting persons who are Deaf-Blind by providing social and networking opportunities, and
 - d. collaborating with other organizations to achieve the above purposes.

The DBPC was established in 2012 and was involved in one other recent proceeding for the Review of Video Relay Services to provide Deaf-Blind lived experiences in the area of telecommunications accessibility. DBPC is pleased to participate again to show its support and ensure the Deaf-Blind views are included in the quality of online captioning.

DBPC supports the deadline for comments and replies on the policy for closed captioning on online streaming services.

This extra time is important to ensure that the Deaf, Deaf-Blind, and Hard-of-Hearing (DDBHH) communities have a chance to share their thoughts and to give organizations time to collaborate in participating in this proceeding.

The DBPC fully supports the idea that the DWCC is also planning to survey the DDBHH community members, an effort that will help the CRTC understand the challenges these communities face with online streaming.

DBPC supports the amended revised timelines and extension deadlines for this current proceeding:

- **September 19, 2024:** Comments deadline for DWCC and other DDBHH-based groups.
- **October 7, 2024:** New replies deadline.
- **November 13, 2024:** Submission of survey results (we urge the Commission to post these on the same date they are received, without any delay).
- **December 9, 2024:** Reply deadline for commentary on the survey results, proceeding closed.

The DBPC requests the CRTC to grant this extension so that everyone's views can be collected and shared.

Sincerely,



Terri Nolt
Chairperson
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