



Agenda (Revised 10 June 2025)

Hearing

Making it easier for consumers to shop for Internet services

10 June 2025 at 9:00 a.m.

Conference Centre (Government issued photo ID required to access the Centre)

Portage IV

140 Promenade du Portage

Gatineau, Quebec

Hearing Room: Outaouais

Temporary phone number: 819-997-4657

Panel members (subject to change)

Adam Scott, Hearing chairperson

Bram Abramson, Commissioner, Ontario

Stéphanie Paquette, Commissioner, Quebec

Ellen C. Desmond, Commissioner, Atlantic Region and Nunavut

Nirmala Naidoo, Commissioner, Alberta and the Northwest Territories

For media inquiries please contact media@crtc.gc.ca.

An audio and video feed of the hearing will be made available from the Commission's website (www.crtc.gc.ca) for the duration of the hearing.

Reference Documents: Telecom Notices of Consultation CRTC [2024-318](#), [2024-318-1](#) and [2024-318-2](#).

Public Files

During the hearing, public files related to items scheduled at the hearing may be examined in the temporary examination room.

Transcripts of hearing

All presentations are taken verbatim by court stenographers and recorded by:

StenoTran Services Inc.

136-2446 Bank Street

Suite 711

Ottawa, Ontario

K1V 1A8

Telephone: 613-521-0703

Facsimile: 613-521-7668

Examination of transcripts

Transcripts of this hearing are available through our Internet site (<http://www.crtc.gc.ca>) and by contacting the public examination room of any CRTC office.

Recording of the Hearing

Recording of this hearing may be listened to, at the Commission Headquarters in Gatineau, Quebec, by appointment.

Should you have further comments, please forward them as follows:

CRTC

Ottawa, Ontario

Canada

K1A 0N2

Telephone: 1-877-249-2782

TDD (toll-free): 1-877-909-2782

Facsimile: 819-994-0218

Tuesday, 10 June 2025

1. Dan Mazier - Member of Parliament, Riding Mountain (int. # [69](#))
2. Canada Deaf Grassroots Movement (int. # [86](#))
3. Cogeco Connexion Inc. (int. # [74](#))
4. CAC Manitoba, Aboriginal Council of Winnipeg, Harvest Manitoba (The Manitoba Coalition) (int. # [59](#))
5. Deaf Wireless Canada Committee (int. # [73](#))

Wednesday, 11 June 2025

6. Canadian Telecommunications Association (int. # [57](#))
7. Telus (int. # [83](#))
8. Bell Canada (int. # [82](#))
9. OpenMedia & Samuelson-Glushko Canadian Internet Policy and Public Interest Clinic (int. # [55](#))

Thursday, 12 June 2025

10. Fenwick McKelvey (int. #33)
11. Rogers Communications Canada Inc. (int. #76)
12. Sam Hudson (int. # 14)
13. Independent Telecommunications Providers Association (int. #81)
14. Cheetah Networks (int. #23)

Friday, 13 June 2025

15. Marina Pavlovic, Adam Mawji Mercedes Parsons and Benjamin Surmachynski (int. #68)
16. Commission for Complaints for Telecom-Television Services (int. #84)
17. SSI Canada (int. #78)
18. Competition Bureau (int. #85)
19. Public Interest Advocacy Centre (int. #88)

Date modified:

2025-06-10