



7. The FRPC noted that the Commission has not yet placed its own test results, monitoring data, or internal studies of NPAS performance on the public record. DWCC concurs with this assessment. During its nationwide survey, DWCC found that most DDBHH respondents wished to provide feedback and identified accessibility barriers in the public alerting system. Without additional information from the Commission, DWCC is limited in its ability to fully assess existing gaps to propose effective solutions.
8. Both the FPRC and Mr. Nanni indicated that a public hearing is essential to “*ensure more distinct perspectives and lived experiences are considered*” and to “*provide a public, accountable forum for Emergency Management Organizations, Pelmorex, and carriers to explain the systemic failures documented in this record.*” DWCC fully supports that a public hearing is necessary.
9. On 19 November 2025, there was a nationwide public alert test. A member of DWCC did not visibly receive this alert. This underscores the importance of having lived experiences of DDBHH shared during the hearing so the Commission has a better understanding of how NPAS can be redesigned to make it more inclusive and align with the objectives of the *Accessible Canada Act*. Additionally, a hearing would allow for participation in ASL, LSQ, and tactical communication so that lived experiences are conveyed in accessible, visual-first or tactile-first modalities.
10. DWCC supports the FPRC’s proposed extensions, as they would provide all parties with sufficient time to review all new evidence and prepare meaningful submissions. DWCC also supports Mr. Nanni’s proposed two-phase, hearing-based approach, with a hearing to be scheduled for late January 2026.
11. DWCC strongly supports the FRPC’s and Mr. Nanni’s procedural requests. They present a compelling case for updating the scope, structure, and schedule of this proceeding to reflect the Government of Canada’s decision to create a new public alerting system and to ensure the Commission’s process is relevant, fair, and fully informed.
12. DWCC respectfully requests that the Commission grant the relief sought in both procedural submissions referenced above.
13. However, DWCC also wishes to note that it was unaware these procedural letters had been posted on CRTC’s website and only became aware about them as of today. DWCC encourages the Commission to implement a system whereby such letters are automatically distributed to all parties. Placing such correspondence solely in a batch-style folder does not adequately notify parties and creates barriers to remaining informed of procedural requests.

Thank you for your consideration.

Jeffrey Beatty, Chairperson,  
Deaf Wireless Canada Consultative Committee – DWCC

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